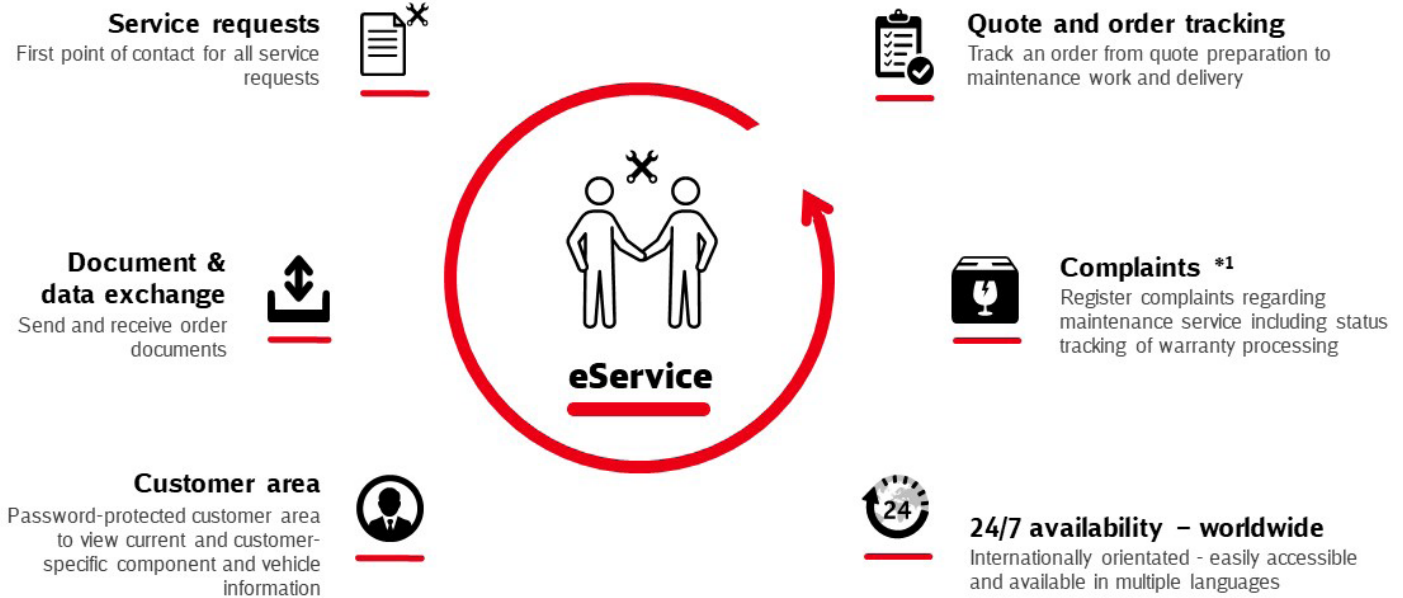


eService : a customer platform for maintenance service

eService is an online platform offered by DB Fahrzeuginstandhaltung GmbH. It includes an online catalogue that lets you search for specific products and submit service requests for those products. Optimised search features and detailed information help you select the right products. There is also a password-protected customer area where you can view the status of your requests and access information about your vehicles.

eService

A customer platform for maintenance services



*1 Currently in development

The benefits

- Rapid processing of service requests
- Secure and reliable communication
- Up-to-date information about your requests
- All the relevant information at a glance
- Data available in common formats that are easy to use with ERP systems
- Delivery notes: request-specific delivery notes that allow for fast, reliable processing of your requests
- Vehicle information: master data at the press of a button
- Status tracking: timely, reliable information about the status of your requests
- File exchange: data and document exchange to facilitate better communication

Contact

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