



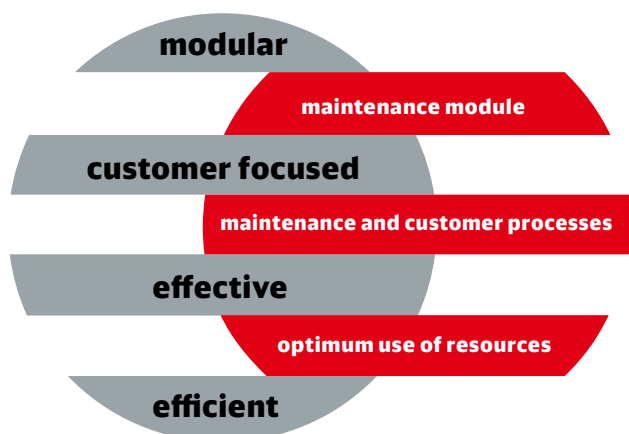
# Full service – the **service** makes the **difference**

As a full service provider within DB Fahrzeuginstandhaltung GmbH, we have the necessary expertise, required experience and modern technology to ensure optimum maintenance of your rail vehicle fleet in operation.

Whether they are carriages from long-distance and local passenger transport, freight wagons, any types of locomotives, diesel and electric multiple units or rail examining trains – our range of services is tailored to your needs. This makes us unique.

The overarching objective we pursue is to ensure optimum component service life, functionality, availability and stability so that your vehicles remain in service for as long as possible, and we do just that by upholding high-quality maintenance standards.

## Service and maintenance services combined



**Heavy maintenance including component overhaul work**



**Organisation of maintenance during operation**  
(fixed, preventive and corrective measures)



**Mobile service**  
(site-independent preventive and corrective measures)

## Potential problems

Your company needs to have optimum vehicle operation in order to handle cross-border rail transport, as well as cost and quality-related pressures. If one single vehicle fails, time and cost-related pressures already start to mount. You can only get your vehicle quickly back on track if maintenance and servicing are reliably organised. Coordinating complex maintenance services for different vehicle types and classes presents challenges, as does compliance with legal standards. As a leading company in rail vehicle maintenance, we can meet your requirements with our full service.

## What we offer

### **Full service – organising quick and reliable maintenance of your vehicles**

We pool the offerings of Deutsche Bahn and other maintenance depots along the traffic streams for you and integrate innovative maintenance products relating to rail operations. From maintenance of vehicles currently in operation, to general overhaul, accident repair and overhaul of components, to modernisation, mobile service and adopting the ECM function, right up to full fleet management – with our modular services we provide you with customised solutions suited to your needs.

As a skilled and reliable contact for all your questions from technology to the organisation of service activities and maintenance services, we offer you maintenance from a single source. Contact us on our 24/7 service hotline with your inquiry and we will integrate any technical, organisational or logistical services necessary in order to ensure you have permanent vehicle availability. As your partner, we take charge of all maintenance services throughout the life cycle of your vehicle fleet.

## Your advantages

- We coordinate all technical, organisational and logistical services to ensure that you have permanent vehicle availability.
- Our modular services provide you with customised solutions suited to your needs.
- We take charge of ECM functions, right up to fleet management.
- Maintenance from a single source improves the value retention of your vehicle fleet.
- We are a skilled and reliable contact for all your technical and organisational questions.
- We provide a comprehensive network of partners along the traffic streams.
- We combine years of experience with top quality and service.
- You can contact us any time on our 24/7 hotline: +49 (0) 340/2302-510

### **Contact**

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### *Order fulfilment*

Electric locomotives: [lokservice@deutschebahn.com](mailto:lokservice@deutschebahn.com)  
Diesel locomotives: [diesellokservice@deutschebahn.com](mailto:diesellokservice@deutschebahn.com)  
Freight wagons: [gueterwagenservice@deutschebahn.com](mailto:gueterwagenservice@deutschebahn.com)  
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